

## FUND TRANSFER AGREEMENT

This fund transfer agreement (the “Funds Transfer Agreement”) forms a legal agreement between Lead Bank, a Missouri state-chartered bank (“Bank”) and the sole proprietor, or a US resident individual on whose behalf the associated [Name of Consumer Facing Agreement] Agreement (the “Agreement”) is created (“Client”). This Fund Transfer Agreement states the terms and conditions that govern the Bank’s provision, and Client’s use, of certain payment processing, fund transfer, and fiat value storage services (collectively, the “Bank Services”) available through [Partner Product Name].

For purposes of this Fund Transfer Agreement, each of Bank and Client may be referred to as a “Party” and together, the “Parties” (and, for the avoidance of doubt, for purposes of this Fund Transfer Agreement neither “Party” nor “Parties” shall include [Partner]). All other defined terms used in this Fund Transfer Agreement have the meaning assigned to them in the Agreement. In this Fund Transfer Agreement, the term “herein” (and similar terms) shall refer solely to this Fund Transfer Agreement, and not to the terms of the Agreement. Further, the following terms shall have the following meanings for purposes of this Fund Transfer Agreement:

- “Governmental Authority” means any international, federal, territorial, State or local governmental authority, quasi-governmental authority, instrumentality, court, government or self-regulatory organization, commission, tribunal or organization or any regulatory, administrative or other agency, or any political or other subdivision, department or branch of any of the foregoing having jurisdiction over Bank as applicable, and its respective Affiliates.
- “Transaction” means a transaction (including a return, reversal, or chargeback of a transaction) originated or received by Bank on behalf of the Client, or otherwise processed or executed by Bank for Client in accordance with the terms of this Fund Transfer Agreement.

### 1. General Terms

- (a) Client agrees to comply with all terms of the Agreement. A breach of the Agreement by Client (including, for the avoidance of doubt, any breach by Client of a representation, warranty, or covenant to [Partner], whether or not such provision provides that the representation, warranty, or covenant extends to or is intended to protect Bank) of an obligation that Client owes to [Partner]) shall constitute a breach of this Fund Transfer Agreement, and shall entitle Bank to pursue the remedies for breach set forth herein and permitted by Applicable Law. A statement in this Fund Transfer Agreement to the foregoing effect with respect to a specific provision of the Agreement, or the fact that a provision of the Fund Transfer Agreement imposes an obligation similar to a provision of the Agreement, shall not by implication or otherwise override the generality of the foregoing.
- (b) Client hereby makes to Bank all representations and warranties that Client makes to [Partner] in the Agreement. Without limiting the generality of the foregoing, Client represents and warrants to Bank the following:
  - (i) Each time Client requests a payment through [Partner Product Name], Client represents and warrants that Client has all necessary and compliant authorizations and approvals under Applicable Law, including to originate payments to the identified Vendor, in the amount and on the date submitted, and that each payment is accurate and timely and authorization has not been revoked.
  - (ii) Client is and shall remain in compliance with this Agreement and Applicable Law and any payment requested through [Partner Product Name] complies with Applicable Law and Network Rules;

## [Partner]-Lead

- (iii) No payment Client requests is to a Vendor identified on any list of sanctioned parties published by the U.S. Office of Foreign Assets Control, or would otherwise violate Applicable Law related to U.S. or foreign economic sanctions;
  - (iv) Neither Client nor any Vendor to which Client requests payment through [Partner Product Name] is engaged in any business or activity on [Partner]'s Prohibited Business List, as updated from time to time;
  - (v) Any payment made to a Vendor located outside of the United States complies with Applicable Law in the receiving country;
  - (vi) Client will promptly notify Bank of any change in circumstances of which Client is aware that would make (or with the passage of time would make) the representations and warranties in this Agreement inaccurate.
- (c) Client understands and agrees that [Partner] is Bank's service provider and program manager with respect to the Bank Services. [Partner] maintains [Partner Product Name], and [Partner Product Name] (or such other portals or methods made available by [Partner] from time to time) shall be the primary means by which Client interfaces with Bank in connection with the Bank Services. Client understands and agrees that any information provided to [Partner] (whether through [Partner Product Name] or otherwise) may be shared with Bank, and may be relied on by Bank.
- (d) If a provision of this Fund Transfer Agreement is conditioned upon Bank's belief or suspicion with respect to a fact or other matter (including a future matter), then such condition shall be satisfied if [Partner] has such belief or suspicion with respect to such matter. Bank may delegate to [Partner] the authority to exercise any discretion or make any assessment that Bank is permitted to exercise or make by the terms of this Fund Transfer Agreement or Applicable Law.
- (e) Client will use the Bank Services only to initiate transactions on its own behalf, to make payments for its own account, and shall not use the Bank Services (or allow any other person to use the Bank Services) to effect payments for or on behalf of another party, or to transfer funds for any other party. Client will use the Bank Services only for business, commercial, or agricultural purposes, and will not use the Bank Services (or allow any person to use the Bank Services) for any personal, family, or household purposes.
- (f) This Agreement is governed by and construed in accordance with Missouri law without regard to conflicts of law principles.

## 2. Payments

- (a) Bank has established the Settlement Account to receive funds from Client and other [Partner Product Name] clients and to effect fund transfers on behalf of Client and other [Partner Product Name] clients. Client understands and agrees that the Settlement Account is an omnibus account in which Bank will hold funds on behalf of other [Partner Product Name] clients in addition to the Client. When funds are deposited into the Settlement Account in connection with a Transaction, Bank holds such funds as custodian for the benefit of Client, and Client is the beneficial owner of such funds. Subject to the foregoing, Client does not own or control the Settlement Account. Client is not entitled to any interest on funds maintained in the Settlement Account.

## [Partner]-Lead

- (b) When Bank receives from [Partner] payment instructions submitted by or on behalf of Client through [Partner Product Name], Bank will originate an electronic fund transfer from the Funding Account to the Settlement Account in the amount specified in the payment instructions. Upon final settlement of such electronic funds transfer, Bank will originate an electronic fund transfer [in the same amount] from the Settlement Account to the Vendor Bank Account identified in the relevant payment instructions. Bank may effect such electronic fund transfers by ACH, wire payment, or any other method determined by Bank.
- (c) If a transfer from the Funding Account to the Settlement Account is returned or reversed for any reason, then Bank may attempt to recover funds transferred to the Vendor Bank Account in connection with the Transaction. Client authorizes Bank to pursue any mechanisms or remedies available under Network Rules or Applicable Law to recover such funds from the financial institution that holds the Vendor Bank Account, without any further notice or authorization from Client. If Bank requests Client's assistance to recover such funds, then Client shall provide Bank with such assistance. If Bank incurs a loss due to the inability to recover funds transferred to a Vendor Bank Account, then Client agrees to assist Bank in pursuing any available remedies against the holder of the Vendor Bank Account, or other party against which remedies may be available to Bank or Client. Such assistance may include (at Bank's request) Client assigning to Bank or allowing Bank to subrogate to claims or rights Client has against the owner of the Vendor Bank Account.
- (d) Client agrees to maintain sufficient funds in the applicable Funding Account to satisfy any payments that Client initiates (or that are initiated on Client's behalf) through [Partner Product Name], as well as any amounts owed to [Partner] or Bank, including for returns, reversals, fees, and expenses. Bank reserves the right to reject any payment Client requests for which sufficient funds are not available in the Funding Account.
- (e) Notwithstanding anything to the contrary in this Fund Transfer Agreement, Bank shall not be required to initiate a Transaction in response to payment instructions, or process any Transaction, if Bank believes or has reason to suspect that such Transaction would violate Applicable Law or would subject Bank or [Partner] to unreasonable risk of loss (e.g., due to fraud).

### 3. Stored Value

- (a) Client acknowledges that funds may be stored in the Settlement Account. Funds transferred into the Settlement Account by Client will be ledgered by [Partner] and held at Bank for the benefit of Client ("Account Balance").
- (b) Client may not withdraw funds beyond the Account Balance (an "overdraft") within the Settlement Account. If for any reason an overdraft occurs, Client agrees to repay the amount of the overdraft immediately and Bank has the right to set off any overdraft by any amounts that are subsequently transferred into the Settlement Account by or in favor of Client.
- (c) At any time Bank may limit, in its sole discretion, the parties to whom Client may transfer funds. Bank may suspend, restrict, or terminate your use of the Settlement Account. In the event of termination, all funds will be returned to the account used to fund the Settlement Account.

### 4. Authorization and Settlement.

- (a) Each time Client requests a payment through [Partner Product Name], Client represents and warrants to Bank that Client has all necessary and compliant authorizations and approvals under Applicable Law, including to originate payments to the identified Vendor,

## [Partner]-Lead

in the amount and on the date submitted, and that each payment is accurate and timely and authorization has not been revoked.

- (b) Bank is entitled to rely on any payment request and associated information Client communicates to [Partner] via [Partner Product Name] or otherwise according to requirements or methods [Partner] provides to Client. By submitting a payment request or information through [Partner Product Name], Client authorizes Bank to initiate electronic fund transfers in accordance with the payment information provided in connection with the request (including electronic fund transfers from the Funding Account to the Settlement Account).
- (c) Client shall provide any information about a Vendor reasonably requested by [Partner] or Bank in connection with: (i) protecting against or preventing actual or potential fraud, unauthorized transactions, claims, sanctions violations, or other liabilities; (ii) resolving Vendor or Client disputes or inquires; (iii) responding to requests from Bank, a payment network, or governmental authorities; or (iv) facilitating Bank's compliance with Applicable Law.
- (d) If Client appoints Authorized Users to access [Partner Product Name], Client shall comply with all policies, procedures, and requirements for Authorized Users established by [Partner]. Client shall be responsible to Bank for any actions taken by Authorized Users.

### 5. Rejected and Erroneous Transactions

- (a) Bank may, in its sole discretion, suspend processing of, reject, or refuse to process any payment request for any reason, including if Client is not in material compliance with this Fund Transfer Agreement or if Bank suspects that the payment request (or an electronic funds transfer to be initiated pursuant to the payment request): (i) does not comply with this Fund Transfer Agreement, Applicable Law, or [Partner] or Bank's policies and procedures, including any formatting or technical requirements; (ii) may be fraudulent or unauthorized; (iii) exceeds or will exceed after settlement of all outstanding transactions any applicable transaction limit or available funds for Client; or (iv) is likely to be returned or reversed, or could expose [Partner] or Bank to risk of loss. Neither [Partner] nor Bank shall have any liability to Client for suspending or rejecting any payment request.
- (b) Bank shall not have any obligation to discover and shall not be liable to Client for errors made by Client, including: (i) errors made in identifying a payment recipient, Vendor Bank Account, an intermediary, or a recipient bank; (ii) errors in Vendor Account Information; (iii) errors in the amount of a payment; (iv) errors related to the date on which settlement occurs; or (v) duplicate payment requests issued by Client. Client shall not have the right to cancel, amend, or reverse a payment after Client initiates a payment through [Partner Product Name]. The fact that [Partner] or Bank is able to successfully cancel, amend, or reverse a payment shall not create an implied representation, warranty, or covenant that [Partner] or Bank will successfully act on future requests by the Client to cancel, amend, or reverse a payment. Client shall be responsible for correcting any payment request and accompanying information rejected by [Partner] or Bank prior to resubmission.
- (c) Client agrees that if the Vendor Account Information contains a Vendor name that does not match the name of the accountholder for the account number in the books and records of the Vendor's financial institution, then the Vendor's financial institution may credit the account identified in the Vendor Account Information on the basis of the account number only. Client shall not be entitled to any refund of funds, and Bank shall not be liable for any losses, associated with a transaction credited by the RDFI to the account with the account number identified in the Vendor Account Information, even if such account is not owned by the intended recipient.

## [Partner]-Lead

### 6. Indemnification

Client will defend, indemnify, and hold Bank (and all respective directors, officers, employees, agents, affiliates, and permitted assigns) harmless from and against all third-party claims, actions, proceedings, regulatory investigations, damages, losses, judgments, settlements, fines, penalties, costs and expenses (including attorneys' fees), arising from or in connection with: (i) Client's breach of any representation, warranty, or covenant set forth in the Agreement or the Fund Transfer Agreement; (ii) Client's failure to comply with Applicable Law or Network Rules; (iii) Client's failure to maintain a sufficient balance in the applicable Funding Account to cover Client's obligations under this Agreement; (iv) Bank processing payments, transferring funds, or otherwise executing transactions in accordance with Client instructions; (v) Client's contracts, payments to, or relationship with a Vendor; (vi) Client's fraud, gross negligence or willful misconduct; (vii) the acts or omissions of Client's service providers, if any; or (viii) or the acts or omissions of the Client that cause Bank to fail to comply with Applicable Law. Client shall reimburse, indemnify, and hold harmless Bank for any expenses that Bank may incur as the result of the issuance of duplicate payment instructions by Client or in effecting Client's request for the cancellation or amendment of a payment.

### 7. If Something Goes Wrong

For purposes of these disclosures, our business days are Monday through Friday. Holidays are included.

#### (a) ***Complaints process***

Should you wish to lodge a complaint regarding the Bank Services and any accompany services provided by Bank, please contact [Partner] and raise the complaint via email at [Partner's email address] or by submitting a form via [Partner's complaints page].

#### (b) ***Errors related to your account***

If you believe there are errors on your account, or you have questions about your account, you can:

- (i) Call [Partner] at [Partner's telephone];
- (ii) Write [Partner] at [Partner's address]; or
- (iii) Email [Partner] at [Partner's email address].

[Partner] must hear from you no later than sixty (60) days after they sent the FIRST statement on which the problem or error appeared. In order for [Partner] to investigate your claim, please provide:

- (i) Your name and account information (including email and/or phone number);
- (ii) A description of the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information; and
- (iii) The dollar amount of the suspected error.

If you tell the [Partner] orally, they may require that you send them your complaint or question in writing within ten (10) business days. [Partner] will determine whether an error occurred within ten (10) business days after they hear from you and will correct any error promptly. If [Partner] needs more time, however, they may take up to forty-five (45) days to investigate your complaint or question. If they decide to do this, your account will be

## [Partner]-Lead

credited within ten (10) business days for the amount you think is in error, so that you will have the use of the money during the time it takes for them to complete their investigation. If [Partner] asks you to put your complaint or question in writing and they do not receive it within ten (10) business days, they may not credit your account. For errors involving new accounts, points-of-sale, or foreign-initiated transactions, [Partner] may take up to ninety (90) days to investigate your complaint or question. For new accounts, [Partner] may take up to twenty (20) business days to credit your account for the amount you think is in error. [Partner] will tell you the results within three (3) business days after completing their investigation. If [Partner] decides that there was no error, they will send you a written explanation. You may ask for copies of the documents that they used in the investigation.

### (c) ***Errors related to fund transfer services***

If you believe an error occurred with a fund transfer service, or you have questions about the fund transfer service, you can:

- (i) Call [Partner] at [Partner's telephone];
- (ii) Write [Partner] at [Partner's address]; or
- (iii) Email [Partner] at [Partner's email address].

For errors involving fund transfer services, please contact [Partner] as soon as you can if you think an error has occurred on your account. You can report an error up to one hundred and eighty (180) days after the date [Partner] promised you that funds would be made available to the recipient. Please provide some or all of the following information:

- (i) Your name and address or telephone number;
- (ii) The error or problem with the transfer, and why you believe it is an error or problem;
- (iii) The name of the recipient receiving the funds, and if you know it, his or her telephone number or address;
- (iv) The dollar amount of the transfer; and
- (v) The confirmation code or number of the transaction.

[Partner] will determine whether an error occurred within ninety (90) days after you contact them and they will correct any error promptly. [Partner] will tell you the results within three (3) business days after completing their investigation. If [Partner] decides that there was no error, they will send you a written explanation. [Partner] may ask for copies of any documents used in their investigation.

### (d) ***Your liability for unauthorized transactions***

You must tell [Partner] AT ONCE if you believe an electric fund transfer has been made by logging in to your account without your permission (an "Unauthorized Transaction"). You may contact [Partner] by calling [Partner's telephone], or by writing to them at [[Partner's address], or emailing them at [Partner's email]. If you tell [Partner] within two (2) business days after you learn of an Unauthorized Transaction, you can lose no more than \$50. If you do NOT tell [Partner] within two (2) business days after you learn of an Unauthorized Transaction, and they can prove they could have stopped someone from making an Unauthorized Transaction if you had told them, you could lose as much as \$500. If your statement shows transfers that you did not make, including those made by card, code or

## [Partner]-Lead

other means, you must also tell [Partner] at once. If you do not tell [Partner] within sixty (60) days of the date they sent you the first statement on which the Unauthorized Transaction appeared, you may not get back any money you lost after the sixty (60) days if they can prove that they could have stopped someone from taking the money if you had told them in time. If a good reason (such as a long trip or a hospital stay) kept you from telling [Partner], they will extend the time periods.

The following are NOT considered Unauthorized Transactions:

- (i) If you give someone access to your account (e.g. by giving them your login information) and they use your account without your knowledge or permission, unless you have notified us that transfers by that person are no longer authorized;
- (ii) If you, or someone else with whom you are acting in concern, act with fraudulent intent; or
- (iii) You reverse engineer or chargeback a transaction through the Bank Services.

[Partner] relies on the information you provide them to send a payment. A misdirected payment, such as a payment, based on the information you provide [Partner], that is sent to the wrong person, is an authorized payment, and will not be considered an Unauthorized Transaction.

## 8. Suspension and Termination

- (a) Immediately upon [Partner]'s suspension or termination of the Agreement or Client's use of [Partner Product Name], Bank's obligations to provide the Bank Services shall suspend or terminate, as applicable. Bank shall not have any independent obligation to provide notice to Client of such suspension or termination, and [Partner]'s notice to Client of suspension or termination of the Agreement or Client's use of [Partner Product Name] shall be sufficient to provide notice to Client that the Bank Services have been suspended or terminated (for the avoidance of doubt, even if such notice from [Partner] does not specifically mention or reference the Bank Services).
- (b) Bank may immediately suspend or terminate this Fund Transfer Agreement or Client's use of [Partner Product Name]: (i) upon Client's termination of the Agreement; (ii) for Client's failure to comply with the Agreement, this Fund Transfer Agreement, or Applicable Law, including Client's failure to maintain sufficient funds in its Funding Account or Reserve Account; (iii) if such suspension, restriction, or termination is necessary to enable Bank to comply with this Fund Transfer Agreement or Applicable Law; (iv) if Bank reasonably suspects that Client is likely to violate, or is in violation of, Applicable Law or Network Rules, or otherwise poses material risk to [Partner], its Bank or a third party, including, if [Partner] reasonably suspects fraud, risk, or unusual activity; (v) if [Partner] requires such suspension, restriction, or termination; (vi) Bank is ordered or requested to do so by a Regulatory Authority; or (vii) Bank's relationship with [Partner] terminates.
- (c) Either Party may terminate this Agreement on ten (10) Business Days' notice.
- (d) Any obligation of either Party incurred prior to termination shall survive termination.

## 9. Notice

Notice must be in writing and will be deemed given only when sent by first class mail major commercial rapid delivery courier service, or email to the party to whom the notice is directed as follows:

## [Partner]-Lead

- (a) To Bank: By delivery to [Partner] in accordance with the requirements for providing notice to [Partner] under the terms of the Agreement. Any notice to Bank that is delivered to [Partner] must clearly indicate that it is intended to be delivered to Bank.
- (b) To Client: At the contact email address provided by Client in connection with applying for [Partner Product Name].

### 10. Records

Any obligation of Bank to provide or make available to Client information regarding the Bank Services may be satisfied by the provision of such information by [Partner] via the [Partner] Portal, or in another manner as agreed to by [Partner] and Client. Client shall provide notice to Bank of any improper or erroneous payment or other discrepancy within thirty (30) days of the time that information regarding a Transaction is made available to Client, and shall provide such notice to Bank by providing notice to [Partner] in accordance with Section 9 of the Agreement. If Client notifies Bank of an erroneous payment or other discrepancy after such timeframe, Bank may, at its discretion, investigate whether any adjustments are appropriate or whether any amounts may be due to Client. However, Bank shall not be obligated to perform such investigation and Client shall be prohibited from bringing any claim against Bank with respect to the transaction.

### 11. Security Program

Client shall establish and maintain a security program that includes administrative, technical, and physical safeguards that: (i) protect the security, confidentiality, and integrity of all Protected Information it maintains in connection with transactions through [Partner Product Name]; (ii) protect against any threats or hazards to the security or integrity of Protected Information; (iii) protect against unauthorized access to or use of Protected Information; (iv) ensure the proper disposal of Protected Information; (v) are appropriate to the risks associated with Client's use of [Partner Product Name]; and (vi) meet or exceed requirements under Applicable Law and Network Rules.

### 12. Service Providers

Client may use certain services provided by [Partner] or a third party to assist Client in meeting its obligations relating to verification of accounts and identification of End Users, fraud screening, or other requirements of this Agreement and Applicable Law. Client acknowledges that Client remains solely responsible for compliance with all such requirements, regardless of Client's usage of any services provided by [Partner] or a third party.

### 13. Arbitration

- (a) In the event of a dispute arising under or relating to this Agreement ("**Dispute**"), either Party may elect to finally and exclusively resolve the Dispute by binding arbitration governed by the Federal Arbitration Act ("**FAA**"). Any election to arbitrate, at any time, shall be final and binding on the other Party. IF EITHER PARTY CHOOSES ARBITRATION, NEITHER PARTY SHALL HAVE THE RIGHT TO LITIGATE SUCH CLAIM IN COURT OR TO HAVE A JURY TRIAL, EXCEPT EITHER PARTY MAY BRING ITS CLAIM IN ITS LOCAL SMALL CLAIMS COURT, IF PERMITTED BY THAT SMALL CLAIMS COURT RULES AND IF WITHIN SUCH COURT'S JURISDICTION. ARBITRATION IS DIFFERENT FROM COURT, AND DISCOVERY AND APPEAL RIGHTS MAY ALSO BE LIMITED IN ARBITRATION. All Disputes will be resolved before a neutral arbitrator selected jointly by the Parties, whose decision will be final, except for a limited right of appeal under the FAA. The arbitration shall be commenced and conducted by JAMS pursuant to its then current Comprehensive Arbitration Rules and Procedures and in accordance with the Expedited Procedures in those rules, or, where appropriate, pursuant to JAMS' Streamlined



Arbitration Rules and Procedures. All applicable JAMS' rules and procedures are available at the JAMS website [www.jamsadr.com](http://www.jamsadr.com).

- (b) Each Party will be responsible for paying any JAMS filing, administrative, and arbitrator fees in accordance with JAMS rules. Judgment on the arbitrator's award may be entered in any court having jurisdiction. This clause shall not preclude parties from seeking provisional remedies in aid of arbitration from a court of appropriate jurisdiction. The arbitration may be conducted in person, through the submission of documents, by phone, or online. If conducted in person, the arbitration shall take place in San Francisco, California. The Parties may litigate in court to compel arbitration, to stay a proceeding pending arbitration, or to confirm, modify, vacate, or enter judgment on the award entered by the arbitrator. The Parties shall cooperate in good faith in the voluntary and informal exchange of all non-privileged documents and other information (including electronically stored information) relevant to the Dispute immediately after commencement of the arbitration. Nothing in this Agreement will prevent [Partner] from seeking injunctive relief in any court of competent jurisdiction as necessary to protect [Partner]'s proprietary interests.
- (c) **CLASS ACTION WAIVER.** Client agrees that any arbitration or proceeding shall be limited to the Dispute between Bank and Client individually. To the full extent permitted by law: (i) no arbitration or proceeding shall be joined with any other; (ii) there is no right or authority for any Dispute to be arbitrated or resolved on a class action-basis or to utilize class action procedures; and (iii) there is no right or authority for any Dispute to be brought in a purported representative capacity on behalf of the general public or any other persons. CLIENT AGREES THAT CLIENT MAY BRING CLAIMS AGAINST [Partner] ONLY IN CLIENT'S INDIVIDUAL CAPACITY AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING.
- (d) **SEVERABILITY OF ARBITRATION SECTION.** Except as provided herein, if any part or parts of this Arbitration section are found under the law to be invalid or unenforceable, then such specific part or parts shall be of no force and effect and shall be severed and the remainder of this Arbitration section shall continue in full force and effect.
- (e) **SURVIVAL OF ARBITRATION SECTION.** This Arbitration section will survive the termination of Client's relationship with [Partner].